

## County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

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August 05, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

**Dear Supervisors:** 

### **ADOPTED**

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

11 August 5, 2014

SACHI A. HAMAI EXECUTIVE OFFICER

# ESTABLISHMENT OF THE OFFICE OF INSPECTOR GENERAL ALL DISTRICTS (3 VOTES)

#### **SUBJECT**

Establish the Office of Inspector General to provide independent and comprehensive oversight, monitoring of, and reporting about the Sheriff's Department and its jail facilities.

#### IT IS RECOMMENDED THAT THE BOARD:

- 1. Adopt the accompanying ordinance outlining the scope of authority and responsibilities of the Office of Inspector General and the dissolution of the Ombudsman (Attachment I).
- 2. Approve interim ordinance authority for a total of 37 new positions, including 28 positions for the Office of Inspector General and nine new administrative support positions within the Executive Office, pending allocation by the Chief Executive Office Classification and Administration (Attachment II). Eight of these positions will be frozen pending additional Board action.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

In October 2011, the Board authorized the creation of the Citizens' Commission on Jail Violence (CCJV) to conduct a review of the nature, depth, and cause of the allegations of inappropriate use of force by deputies in the jails and to recommend corrective action as necessary. On September 28, 2012, the CCJV released its report with 63 recommendations.

On October 2, 2012, the Board directed the Chief Executive Office (CEO) to conduct a fiscal analysis

of the recommendations made by the CCJV, including the creation of an independent Office of Inspector General (OIG). In consultation with the CCJV Implementation Monitor (Monitor) and the Board's Consultants (Consultants), we prepared a draft organizational structure which identified functional units, an operational model, and position classifications. The newly appointed Inspector General has provided a revised organizational structure. The Monitor has reviewed the proposal and determined that it meets the CCJV's recommendation to establish an independent OIG to monitor the Sheriff's Department (Department).

#### **Implementation of Strategic Plan Goals**

Establishing the OIG will support the County Strategic Plan Goal 3: Integrated Services Delivery – Maximize opportunities to measurably improve client and community outcomes and leverage resources through the continuous integration of health, community, and public safety services. Strategic Initiative 3: Implementing Jail Reform – Continue the Sheriff's implementation and the Board's monitoring of all 63 recommendations of the CCJV, to improve conditions in the County's jails.

#### FISCAL IMPACT/FINANCING

The OIG will be funded through the Executive Office of the Board of Supervisors (Executive Office) budget.

In Fiscal Year (FY) 2013-14 Recommended Budget, \$5,000,000 in funding was set aside in Provisional Financing Uses (PFU) for the OIG. On June 23, 2014, the Board approved the transfer of \$1,000,000 from PFU to the Executive Office to offset OIG costs incurred during the year. In Supplemental Changes, we will recommend \$2,500,000 be carried over to FY 2014-15 for continued start-up and contingency costs. The remaining FY 2013-14 PFU balance of \$1,500,000 will revert to the General Fund.

The OIG is requesting 37 additional positions and \$7,225,000 in ongoing funding. The CEO will recommend the transfer of \$5,000,000 from PFU to the Executive Office during Supplemental Changes to partially fund the OIG. This funding will support 29 of the 37 positions requested by the OIG. The remaining eight positions will be frozen until a detailed analysis of the OIG activities and accomplishments are provided to the Board.

During Supplemental Changes, \$2,225,000 in funding will be transferred from the Sheriff and Community and Senior Services (CSS) Departments to PFU due to the termination of the Office of Independent Review (OIR) and Special Counsel contracts, as well as the dissolution of the Ombudsman. Funding will remain in PFU until Board approval, which is subject to the Inspector General providing a report to the Board outlining the OIG activities, accomplishments, and performance milestones achieved no later than December 31, 2014.

The OIG financing proposal is detailed in Attachment III.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The CCJV recommended the creation of an OIG with the objective of providing independent and comprehensive monitoring of the Department and restoring the public's confidence in the Department.

Pursuant to Government Code section 25303, the Board has the statutory duty to supervise the official conduct of all County officers. The accompanying ordinance establishes the Inspector General as special counsel to the Board with responsibility for the independent and comprehensive oversight, monitoring of, and reporting about the Department and its jail facilities. The OIG is created to facilitate the Board's responsibility without interfering with the Department's investigative functions.

The Inspector General shall report directly to, and serve as an agent of, the Board and shall make regular reports to the Board on the Department's operations. Such reports shall be public reports, except to the extent they relate to confidential personnel or otherwise privileged matters. The Inspector General shall have an attorney-client relationship with the Board when requested by the Board to provide privileged legal advice pertaining to a claim or lawsuit arising out of the actions of the Department or its personnel.

Under the Board's auspices and with the cooperation of the Department, the OIG will:

- Monitor the Department's operations, conditions in the jail facilities, and the Department's response to inmate and public complaints related to the Department's operations.
- Periodically review the Department's use of force patterns, trends, and statistics; investigations of force incidents and allegations of misconduct; and disciplinary decisions.
- Review the quality of audits and inspections conducted by the Department and conduct its own periodic audits and inspections.
- Regularly communicate with the public, the Board, and the Department regarding the Department's operations.
- Without interfering with the Department's investigative functions, investigate specific incidents involving Department personnel in certain limited circumstances.
- Safeguard and maintain the confidentiality of any peace officer's personnel records and all other privileged or confidential information received by the OIG as required by law or as necessary to maintain any applicable privileges or the confidentiality of the information.

The Sheriff maintains constitutional and statutory responsibility with respect to Department operations, policies, imposition of staff discipline, and the allocation of resources. The Sheriff has reviewed the ordinance and recommends the attorney-client privilege be extended to his Department.

The Monitor and Consultants have reviewed the ordinance, organizational structure, and operational model and concur that it will satisfy the CCJV's recommendation to establish an OIG. They also concur with County Counsel that the attorney-client privilege should be limited to the Board of Supervisors, pursuant to the CCJV recommendations.

The Executive Office has identified and confirmed the resources necessary to support the OIG.

CEO Real Estate Division has identified office space; Asset Planning and Strategy approved the Space Request/Evaluation; and both have coordinated program requirements with the Executive Office.

CSS' Office of Ombudsman will be dissolved upon adoption of the attached ordinance. The Department of Human Resources (DHR) is assisting in developing a Workforce Reduction Plan in accordance with applicable Civil Service Rules.

The Chief Information Office has been consulted regarding the information technology resources required by the OIG.

The accompanying ordinance implementing an amendment to Title 2 - Administration and Title 6 - Salaries of the County Code has been approved as to form by County Counsel.

#### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

#### **Existing Monitoring Structure**

Investigatory monitoring of the Department has been performed through service contracts with Special Counsel Merrick Bobb (Special Counsel), who conducts macro-level policy review, and the Office of Independent Review (OIR), which conducts micro-level investigations such as significant use of force incidents. In addition, the CSS Ombudsman reviews public and inmate complaints against the Department. Although each monitoring entity functions effectively within its mandated responsibilities, the CCJV raised the following concerns with the current monitoring structure:

- Limitations within their respective scopes of responsibility;
- Critical gaps in identifying problematic patterns, trends and tactical issues, and continuing problems in the Department;
- Despite the identification and public reporting of recurrent critical issues, there has been limited sustained follow up on the Department's progress to implement reform recommendations; and
- ". . . outside projects raise concerns regarding OIR's [and Special Counsel's] ability to devote its full time and attention to comprehensive oversight of the Department and its jail facilities."

#### Consolidation of Monitoring Responsibilities

In order to address the aforementioned concerns and provide more robust monitoring of the Department, the CCJV recommended consolidation of the functions of Special Counsel, OIR, and CSS Ombudsman under a single OIG.

#### **Proposed Organizational Structure**

The recommended OIG organizational structure is based on consultations with the Inspector General, the Monitor, and Consultants (Attachment IV). The proposal places the OIG within the Executive Office to ensure responsiveness to the Board and organizational independence from the Department. The Executive Office will provide the OIG with administrative support services such as human resources, budget/fiscal/procurement services, information systems, etc. This will allow the County to leverage its existing infrastructure instead of having to build a separate administrative unit for the OIG.

The OIG has developed an operational model utilizing three functional units that will have department-wide responsibility:

- Review and Analysis A team of attorneys and inspectors will analyze and review data for the production of reports and the identification of trends. The team will also have responsibility for the real-time monitoring of disciplinary activity in coordination with the Audits and Investigations Unit. This unit will assume some of the functions of the OIR and Special Counsel.
- Audits and Investigations A team of inspectors will audit the Department's compliance with policy and procedures, including the quality of its internal audits and inspections reports. This unit also will assume some of the functions of Special Counsel.
- Monitoring and Community Outreach A team of community liaisons and inspectors will monitor conditions within the jail facilities, the Department's responses to complaints from inmates and the public, and take input from the public. This unit will assume the functions of the CSS Ombudsman.

The Inspector General and Chief Deputy will be responsible for ensuring ongoing internal communications between the functional units and identify problematic patterns, trends and tactical issues, and continuing problems within the Department.

Dissolution of the CSS Ombudsman

The functions of the CSS Ombudsman will be assumed by the OIG. CSS will work with DHR to develop a Workforce Reduction Plan in accordance with applicable Civil Service Rules.

**OIR Monitoring of Probation Department** 

In addition to the Department, the OIR also monitors the Probation Department. The continuation of OIR oversight of the Probation Department has been addressed in a separate Board letter.

#### CONCLUSION

The accompanying ordinance, organizational structure, operational model, and budget provide the resources necessary to establish the OIG.

Respectfully submitted,

WILLIAM T FUJIOKA

Chief Executive Officer

WTF:GAM:SW DT:llm

Probation

**Enclosures** 

c: Executive Office, Board of Supervisors County Counsel Sheriff Chief Information Office Community and Senior Services Human Resources

#### REQUEST FOR INTERIM ORDINANCE AUTHORITY PROVISIONAL ALLOCATION FOR THE BOARD OF SUPERVISORS FISCAL YEAR 2014-2015

Classification (corresponding working title)	Budgeted Positions	Frozen Positions	Total Positions
Inspector General (UC) (#9973)	1		1
Chief Deputy Inspector General (UC) (#9975)	1		1
Assistant Inspector General (UC) (#9974)	3		3
Deputy Inspector General (#1651)	4	1	5
Inspector, OIG (#1650) (Inspector II)	4	2	6
Investigator II (#2915) (Inspector I)	2	2	4
Paralegal (#9232) (Special Assistant)	1		1
Administrative Services Manager I (#1002) (Statistician)	0	1	1
Senior Management Secretary III (#2116) (Secretary to Inspector General)	1		1
Management Secretary III (#2109) (Secretaries to Assistant Inspector Generals)	3		3
Senior Board Specialist (#1100) (Community Liaison)	1	1	2
Total	21.0	7.0	28.0

EXECUTIVE OFFICE Classification	Budgeted Positions	Frozen Positions	Total Positions
Senior IT Technical Support Analyst (#2547)	1		1
Principal Application Developer (#2526)	1		1
Principal Network Systems Administrator (#2561)	1		1
Database Administrator (#2620)	1		1
Management Analyst (#1848)	1		1
Senior Board Specialist (#1100)	1		1
Intermediate Board Specialist (#1099)	1		1
Administrative Services Manager II (#1003)	0	1	1
Head Board Specialist (#1108)	1		1
Total	8.0	1.0	9.0
TOTAL POSITIONS REQUESTED	29.0	8.0	37.0

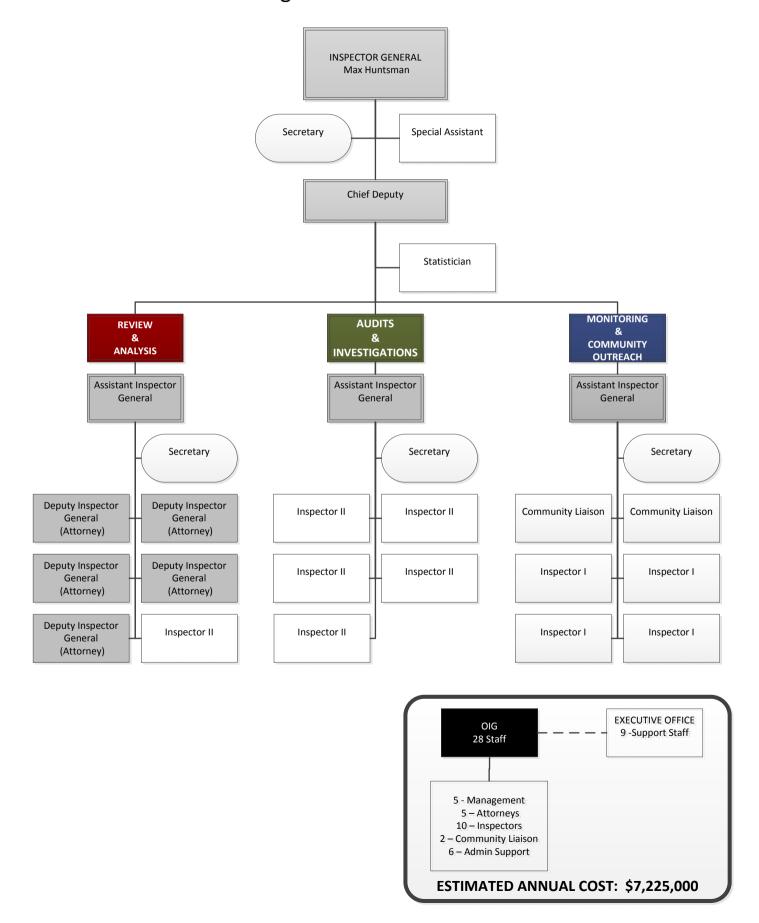
#### OFFICE OF THE INSPECTOR GENERAL: FINANCING PROPOSAL

<u> </u>	FY 2013-14	FY 2014-15 (Initial Funding)	FY 2014-15+ (Full Funding)
Pre-OIG Sheriff Monitoring Cost			
Ombudsman (funded by Community & Senior Services)	\$641,000	\$0	\$0
Special Counsel (funded by Judgments & Damages budget)	\$334,000	\$0	\$0
Office of Independent Review (funded by Sheriff's Department)	\$1,194,000	\$0	\$0
Total Pre-OIG Monitoring Cost	\$2,169,000	\$0	\$0
RECOMMENDED MONITORING OFFICE OF THE INSPECTOR GENERAL	\$1,000,000	\$5,000,000	\$7,225,000
OIG Funding by Permanently Transferring Net County Cost From:			
Provisional Financing Uses (\$5M was set aside during 2013-14 Recommended Budget)	\$1,000,000	\$5,000,000	\$5,000,000
Dissolution of Ombudsman (reflects COLAs)	\$0	\$0	\$697,000
Expiration of Special Counsel Contract*	\$0	\$0	\$334,000
Expiration of Office of Independent Review Contract	\$0	\$0	\$1,194,000
Total NCC Transfer	\$1,000,000	\$5,000,000	\$7,225,000

<sup>\*</sup> Following the transition of responsibilities to the OIG, the Inspector General may recommend a special projects contract for as-needed services.

## OFFICE OF THE INSPECTOR GENERAL

## Organizational Structure



OIG Organizational Chart.TURLA.vsd 7/28/2014 10:53 AM